

Additional Services

The Services listed below are additional services that can be activated in conjunction with your Planet Ozi land line, each service has its own independant pricing. If a feature that you would like to use is not shown below, please contact us for more information on the service and any pricing applicable to that service

Common Service Rates

Call Waiting:	FREE
Caller ID:	\$6.00/pm
VoiceMail:	\$6.00/pm
Phone Duet:	\$6.00/pm
Silent Number:	\$3.00/pm

Quick Tips

Call forwarding can be enabled from your handset. Simply dial *29 then your destination number followed by #. This will divert your land line to your specified number. Standard call rates are applied to your connection per diverted call.

Special Offer

Refer a friend to one of Planet Ozi's Package plans (Broadband + Line Rental) and receive a \$50.00 credit to your account. To qualify for this great offer, please have your referral mention your account number when signing up.

- **Call Waiting** **FREE**

While you are using your Basic Telephone Service, if someone tries to call you, you will hear a special tone. You can answer the second call and swap between calls.
- **Call Forward** **FREE**

There are three kinds of call forward, cost of the connected call is charged at normal call connection rates.

Call forward immediate this forwards all calls to your land line to another number

Call forward busy this forwards calls to your land line to another number only when the land line is busy

call forward no answer this forwards calls to your land line only when your land line does not answer
- **Call Return** **\$0.45/call**

Allows you to retrieve the number of your last unanswered call and return it, if you choose (additional standard call fees apply).
- **3-Way Chat** **\$0.55/call**

Allows you to place a call on hold, make a second call and join the two calls in a three-way conference call.
- **Calling Number Display** **\$6.00/pm**

Also known as CallerID, lets you see the telephone number of a person calling your land line. Requires a compatible CallerID handset.
- **Phone Duet** **\$6.00/pm**

Provides a second (auxiliary) number in addition to your current telephone service. Calls to the alternative number have a distinct ring to distinguish between the two numbers.
- **Call Back Busy** **\$0.45/call**

Redials a busy number for you once it is no longer busy. Additional standard call rates apply.
- **Message Bank** **\$6.00/pm**

Callers to this service pay for the call as though you had answered the inbound call. No charges to access the MessageBank service from your Planet Ozi land line. Additional fees apply for calling MessageBank from another line.
- **Silent Number** **\$3.00/pm**

Prevents your number from listing in the YellowPages and other directory services. Also blocks caller-id on outbound calls

This document is designed to be used as a quick reference guide for all alternative services, for more information on any applicable charges to an additional service please see the Terms and Conditions on the Planet Ozi website, all charges are accurate as of the 8th of August 2011. These prices are subject to change with the telecommunications industry and based on current wholesale rates. Please check our website for the latest pricing changes at <http://www.planetozi.com.au>. All charged rates are provided to you on your invoice.